



MYA Cosmetic Surgery

● Nature of Business

MYA Cosmetic Surgery offer Aesthetic / Cosmetic Surgery Consultation and Treatment services.

● Key Challenges

- Busy Websites 24/7
- Website Hosting Solution
- Infrastructure to Host Website
- Ongoing Support & Maintenance for Infrastructure

● Solution

- Fully Managed IaaS
- 24/7 System Monitoring
- Full end to end design & Implementation
- Fully Managed Cloud Solution
- Full Cloud Backup & DR

● Business Benefits

- Cost Effective
- IT Efficiency
- Acquired IT Expertise
- Access 24/7
- Peace of Mind

● Contact Details

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● Company Overview

MYA was established in 2007 with the aim to provide an Aesthetic/Cosmetic Surgery Consultation and Treatment service to those patients who have been assessed as appropriate. Their objective was, and remains, to provide all patients with an outcome consistent with current best practice guidelines and individual expectations.

They aim to undertake consultations, treatments and pre and post-operative care in a manner which is individual to the service users' needs. Patient involvement, confidentiality, respect and dignity are key elements in the delivery of MYA's care and services.

● Key Challenges

MYA needed a solution for hosting their existing websites and for the launch of new websites in development. MYA engaged with Holistic IT for advice looking for a scalable hosting solution, with the least amount of disruption, allowing access for existing and potential new clients 24/7, it also had to be scalable to deal with the traffic at busy times. They also required a website backup solution as part of their disaster recovery process. The main requirements were to have access for ongoing development work to all sites, testing prior and after the launch of any updates. Finally, a flexible-solution to cover all the needs of the business, marketing team and developers.

● Solution

We designed and implemented a full cloud-based hosting solution consisting of dedicated virtual web-based servers within our datacentre, monitored and supported. Giving MYA the flexibility and scalability to add additional power / compute resource when required for the websites at any time. The solution also allows for testing prior for any updates or development of new sites before being rolled out. Also provided is a full backup solution for the websites giving a full Disaster Recovery service should the worse happen. All designed to offer peace of mind, 24/7 website access and allow flexibility for the future growth of MYA.

● Business Benefits

An overall effective and efficient web hosting solution managed by a team of IT experts negating the need for higher expensive of in-house resource. State of the art fast infrastructure backed by a proactive helpdesk on call to maintain system up time. All critical systems hosted in the Cloud to allow access by MYA at any time anywhere. Access to IT experts to assist with planning and strategy for any IT requirements or recommendations for future site updates. All allowing the MYA to concentrate on running their business, rather than dealing with any website infrastructure issues.

● Customer Reference

"MYA have worked with Holistic IT for over a decade for IT Products and Services. The level of care and time they take to research and design any project, be it large or small gives us the peace of mind to know we are in safe hands. The team are knowledgeable, professional, flexible and always go above and beyond. We really enjoy working with the team at Holistic IT and would highly recommend them to any business who needs a reliable IT partner."

Tim Sluman – IT Director