Harrison College

Nature of Business

Harrison College are not for profit organisation with the main aim to prepare young people with autism for the world of work.

Key Challenges

- New Office
- No Internal IT Resource
- Full NEW IT site plan requiring designing from the ground up
- Ongoing Support & Maintenance

Solution

- Fully Managed IT Service
- 24/7 System Monitoring
- Design & Supply of IT Infrastructure
- Fully Managed Cloud Solution

Business Benefits

- Cost Effective
- IT Efficiency
- Acquired IT Expertise
- Student Ready
- Peace of Mind

Contact Details

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- Principal
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Company Overview

Harrison College are a not for profit organisation with the main aim to prepare young people with autism for the world of work.

They encourage all learners to be the best they can be. Providing a safe, caring and motivating learning environment where high quality learning and teaching experiences to ensure a culture of success and achievement. They tailor to individual needs and targets however they also have a curriculum intention map that we work towards which splits learner time between academic qualifications, employability and social and cultural experiences.

To support their students in developing social skills and managing their anxieties they offer a range of activities and resources, alongside working with 'Alder Tree Therapy House' for any specific individual therapy needs. Once the placement is agreed they ensure that regular support visits take place so that they are can assess progress against key employability skills.

Key Challenges

Harrison College had a brand-new office that required planning, scoping and designing from the ground up. They had no internal IT resource or in-house expertise, they required everything in place ready to welcome the first students in September. Working closely with The Principal and team at Harrison College, we spent time understanding what and how the college wanted to work, about the needs of the students, what systems / IT equipment would be required and how best we could offer ongoing support.

Solution

We deployed a fully outsourced proactive monitored IT support contract, with 9 to 5 helpdesk, 24/7 system monitoring and proactive remediation. We designed and implemented a 'serverless' solution utilising Microsoft's Azure and Office 365 platforms, along with all onsite required hardware to meet the company's requirements to run business critical applications. All designed to offer peace of mind and allow flexibility for future growth.

Business Benefits

An overall effective and efficient IT system managed by a team of IT experts negating the need for higher expensive of in-house resource. 24/7 peace of mind for critical service monitoring, along with proactive helpdesk 9-5 on call to maintain system up time. All critical systems hosted in the Cloud to allow access by the college at any time anywhere. Access to IT experts to assist with planning and strategy for any IT requirements or recommendations for the college to continue with their planned growth. All allowing the college to concentrate on running their business rather than dealing with IT issues.

Customer Reference

"We have set up a new education provision and we are without internal IT expertise. The access to IT equipment and services is paramount for our students and Holistic IT have understood this from the start and have appreciated all the complexities of setting up a new education provision. The engineers are exceptional, they work efficiently, and nothing is too much trouble. Hopefully this relationship is one that will grow with the college."

Gemma Peebles- Principal